To: Eclipse RipGuard Customers

Date: February 10, 2009

Subject: EclipseSuite RipGuard Plug-In Upgrade

Description:

This TechFlash document is intended to notify all customers running EclipseSuite of the availability of the new Macrovision RipGuard Plug-In version 3.01.01.53.

This version fixes a problem that occurs in certain configurations that use the Macrovision RipGuard Plug-In. In some cases, when analyzing a DVD image on a DLT tape, the RipGuard Plug-In would not be able to access the tape drive and RipGuard detection would fail with the error "**RipGuard: Error in Plug-In**".

This problem affects ImageAnalysis, ImageCopy and ImageVerify when configured with the RipGuard Plug-In and a DVD image on a DLT tape is being analyzed. However, please note that not all configurations will have this problem. If you are currently not having any problems when analyzing DLT tape images and you have the RipGuard Plug-In configured then you do not need to upgrade.

System Requirements:

This new Plug-In will only work with EclipseSuite 5.0 or later.

Installation Instructions:

It is recommended that you backup your existing RipGuard Plug-In. You can confirm the location of the Plug-In by opening the EclipseSuite application that is configured to use it then click File|Plug-In Manager. The Plug-In Manager window will display a list of Plug-Ins and their locations. Download and unzip the new Plug-In into the same folder.

Download Instructions:

The Macrovision RipGuard is available for download from the following ftp link.

ftp://ftp.eclipsedata.com/es50/RipGuard_3.1.1.zip